Privacy Policy

This Privacy Policy was last updated: 4/26/2014

Write Brain, LLC Privacy Policy

Write Brain, LLC ("Write Brain" or "we" or "us") is dedicated to safeguarding the personal information collected online through Write Brain’s Internet website located at www.WriteBrainBooks.com and any of its subdomains (collectively, the “Site”), and the services and software on the Site or tablet-based applications. This Privacy Policy is intended to explain our privacy practices and inform you as to: (1) our privacy practices with respect to children under the age of 13; (2) the types of personally identifiable information ("Personal Information") we collect from users of the Site; (3) how Personal Information is collected; (4) how we use Personal Information; (5) the circumstances under which we disclose Personal Information to third parties; (6) how you can access, update, or delete any of your Personal Information collected by us; and (7) the processes we have implemented to protect your Personal Information. As we continue to update our website with new and different types of products and services, we may modify our Privacy Policy from time to time. However, we will treat all personal information we collect in accordance with the Privacy Policy in effect at the time the information is collected. This Privacy Policy is a part of our Terms of Service. Any terms that are not defined in this Privacy Policy shall have the meaning given in the Write Brain, LLC Terms of Service.

Children’s Privacy

We recognize the need to provide additional privacy protections for younger children who visit our Site. The Children’s Online Privacy Protection Act ("COPPA") requires that we inform parents and legal guardians about how we collect, use, and disclose personal information from children under 13 years of age, and that we obtain the consent of parents and guardians in order for children under 13 years of age to use certain features of our Site. Please be aware that our Children’s Privacy Policy, viewable here at www.WriteBrainBooks.com/coppa, which is hereby incorporated by reference, governs our collection, use, and disclosure of Personal Information from children less than 13 years of age.

Where a site or app visitor self-identifies as under 13 years of age during the initial registration process, we collect the child’s birth date, user name, password, and parent’s or legal guardian’s e-mail address. We direct the child not to use his or her full name as all or part of the user name, but rather use a nickname or shortened name. We use the parent’s or legal guardian’s e-mail address solely for the purpose of asking the parent or legal guardian for his or her consent and
activating the account on the Site. Any information provided by the child is never used to contact. Any Personal Information except the user name of the child that is collected through the initial registration process before receiving the parent’s or legal guardian’s consent, will be encrypted and stored on our servers with the key to decrypt the data stored in a cookie on the computer the child is using. The e-mail we send to the parent or legal guardian requesting his or her consent will contain the key to decrypt the child’s Personal Information. In addition, when a parent or legal guardian activates an account on the Site, we may collect additional Personal Information of the parent or legal guardian at that time, including the parent's name, contact information, and credit card billing information.

The Information We Collect

Visitors to the Site may browse book titles on the Site without providing any Personal Information. To participate in our "authored by you" memberships, and to purchase products from us, however, we ask the user to register for an account on the Site and to provide us with certain Personal Information as further described below.

Where a visitor self-identifies as 13 years and older during the registration process, we will collect a valid e-mail address, birth date, user name, and password from the user. In the event that the user purchases a subscription membership to the Site or orders a product from us (for example, a book), we will collect name, credit card and billing information (including telephone number and billing address), and we may collect additional information such as gender and country of residence.

We may also request a user name and email address when a user submits a form through our "Contact Us" feature on the Site so that we may respond to the inquiry. We will use the e-mail address submitted through the “Contact Us” feature for the single purpose of responding directly on a one-time basis to a specific inquiry. We also may collect information about you and your use of our Site, services, and/or software through your use of our Site, services, and/or software.

Additionally, when visitors come to our Site, we automatically collect some non-personally identifiable information about the user’s computer and/or browser, such as type of computer operating system (e.g., Windows XP or Mac OS), the visitor's "IP Address," the web browser (e.g., Safari, Internet Explorer) being used, information collected through the use of cookies (see below), and information regarding the Internet service provider (collectively, "Computer Information").

How We Use and Disclose Information
We use a parent’s or legal guardian’s email address to send the parent or legal guardian a message that can be used to activate an account and provide consent for children under 13 years of age to use certain features of our Site and to send the parent or legal guardian communications about the account.

We also use users’ Computer Information to track how the Site is being used, to improve our Site design, to offer products and services, to personalize our users’ experiences, to save a user’s password in password-protected areas, to enable you to use shopping carts on our Site, and to ensure users are following the Site’s Terms of Service. In some cases we may provide your Personal Information to third party vendors and suppliers that we engage to help us provide services to our users. For example, we may engage third parties to process your payments, or produce products and other tangible goods that you order from us. In these instances, we require the third party to keep the information secure and confidential and to use it only for the specific services they are performing for us. Additionally, in the event of a merger, consolidation, or other corporate reorganization in which Write Brain, LLC participates, or a sale of all or substantially all of Write Brain, LLC's stock and/or assets to which this Site relates, we may transfer your personal information to the successor entity or purchaser.

We may disclose Personal Information about our users, as well as Computer Information, when legally required to do so, at the request of governmental authorities conducting an investigation or by applicable law, rule or regulation, to verify or enforce compliance with the Terms of Service and any other policies governing our Site, or to protect against misuse or unauthorized use of the Site or the services on the Site. We also may disclose Personal Information whenever we believe disclosure is necessary to limit our legal liability; to protect or defend our rights or property; or protect the safety, rights, or property of users of our Site, or other third parties.

Published Story Content

If you are under 13 years of age, you are prohibited from including any identifiable Personal Information in any content, text, sounds, works of authorship, and any other materials that you post to the Site as part of the book publishing process, including, without limitation, any content in the products and other tangible goods purchased from us, or content that you commit to merge with Write Brain books which you post to a personal library on the Site (“Your Authored Content”), unless and until your parent or legal guardian gives permission. We will contact your parent or legal guardian and ask them to activate an account for you.

After your parent or legal guardian consents, if you are under the age of 13, or, if
you are 13 or older, you may choose to disclose information, including Personal Information, about yourself in "Your Authored Books." We may also offer online forums, blogs, comment sections, virtual communities, message boards, and/or user profiles for public view or similar forums on the Site (collectively, “Public Forums”), where you may choose to disclose information, including Personal Information. Any of Your "Authored Books" that is designated by you, or, if you are under age 13, your parent or legal guardian, as “public” or “shared,” and any information that is disclosed in any Public Forum is public information, and you agree that there is no expectation of privacy or confidentiality with respect to such content and information. Please note that any information that is designated by you, or, if you are under age 13, your parent or legal guardian, as “public” or “shared” or posted in a Public Forum can be read, collected, or used by other users of the Site, including, without limitation, used to send you unsolicited messages. We are not responsible, and assume no liability for any uses or disclosures of Personal Information designated as “public” or “shared,” or posted in any Public Forum.

Unsubscribing from Newsletters

We will gather the email addresses of users who sign up for the Site for our newsletter or Write Brain Books mailing list. Users may remove themselves from this mailing list by opting out of reviewing newsletters by following the instructions on how to unsubscribe contained in each newsletter, or by changing their preferences on their account page.

Cookies

The Site places small text files within the preferences of a user’s computer browser, called “Cookies.” Cookies are pieces of data stored on the user’s hard drive that are a way of storing information about the user. Once you provide Personal Information to the Site, this Personal Information may be linked to the data stored in the cookie.

We may also use small pieces of code to collect anonymous and aggregate metrics, such as counting the number of page views on the site. These pieces of code may also be used to deliver cookies.

You may adjust your browser to reject cookies from us or from any other Web site. However, many areas of our Site can only be accessed with cookies enabled, and you should be aware that disabling cookies would prevent you from accessing some features and/or content on our Site.

Please be advised, our Privacy Policy does not cover any use of information that a third party ad server or third party analytics server may collect from you.
Links to Third Party Sites

The Site may provide links to other Web sites or resources over which we do not have control ("External Web Sites"). Such links do not constitute an endorsement by us of those External Web Sites. You acknowledge that Write Brain is providing these links to you only as a convenience, and further agree that we are not responsible for the content of such External Web Sites. Your use of External Web Sites is subject to the terms of use and privacy policies located on those External Web Sites respectively.

Accessing, Correcting and/or Deleting Personal Information

Users can access and correct their Personal Information supplied upon registration (except for user name, original e-mail address, and date of birth) through your account management page, which can be reached through the following URL: http://www.WriteBrain.com/account, and following the directions on such page. You can also delete any Personal Information that is not a required field specified during the registration process, or disable your account through your account management page. To delete your account, however, you will need to contact Write Brain Customer Service through e-mail (customerservice@WriteBrainBooks.com). Upon receipt of your request we will delete your account and your user profile as soon as reasonably possible, provided, however, that you understand that any content, feedback, comments, information, and/or any other materials, including, without limitation, "Your Authored Books," and any Personal Information incorporated into any of the foregoing, that you have posted to the Site that is posted in areas other than your user personal library and profile, and/or that you have designated as being "public" or "shared," and that Write Brain and/or other users of the Site have made available in areas on the Site other than your user profile, may not be deleted and/or removed and may remain on the Site. Any content, feedback, comments, information and/or any other materials, including, without limitation, "Your Authored Books,' and any Personal Information incorporated into any of the foregoing, that you have posted to the Site that remains in our back-up systems will not be deleted.

Security

We may employ procedural and technological measures that are reasonably designed to help protect your personally identifiable information from unauthorized access, disclosure, alteration, or destruction. We may use firewalls and password protection to help prevent unauthorized access to your personally identifiable information.

Contact Us
If you have any questions, comments, or concerns regarding our privacy policy and/or practices, please contact us at the following e-mail address: info@WriteBrainBooks.com or call us at: 1.855.WB-BOOKS

Effective Date, Updates, and Acceptance

This Privacy Policy is effective as of April 26, 2014. Your use of the Site and services on the Site is subject to this Privacy Policy and the Terms of Service. Your use of this Site and/or the services on the Site, shall be deemed your acceptance of the terms and conditions of this Privacy Policy and the Terms of Service. We reserve the right to modify this Privacy Policy at any time. If so, we will post our updated Privacy Policy on this page and post notice of the change so that it is visible when users log-on for the first time after the change is posted. Your continued use of any portion of the Site and/or services on the Site following posting of the updated Privacy Policy will constitute your acceptance of the changes.